



DRAFT MAPPING OF ACLS LEARNING ACTIVITIES TO THE DRAFT SINGLE AGED CARE QUALITY STANDARDS

STANDARD 1 – Consumer dignity, autonomy and choice
Consumer Outcome: I am treated with dignity and respect, and can maintain my identity. I can make choices about my care and services and how they support me to live the life I choose.

Residential Aged Care	Home Care
Dignity and Respect	Dignity and Respect
LGBTI People	LGBTI People
CALD People	CALD People
Information Provision	Information Provision
Privacy and Confidentiality	Privacy and Confidentiality

STANDARD 2 – Ongoing assessment and planning with consumers
Consumer outcome: I am a partner in the ongoing assessment and planning of my care and services.

Residential Aged Care	Home Care
Partnering to Plan and Deliver Care <i>(Includes advanced care and end of life planning)</i>	Partnering to Plan and Deliver Care
Enablement and optimising wellbeing <i>(Includes rehabilitation)</i>	Enablement and optimising wellbeing
Documentation, Collaboration and Communication <i>*This learning activity is also relevant under Standard 3</i>	Documentation, Collaboration and Communication

STANDARD 3 – Delivering personal care and/or clinical care

Consumer outcome: I get personal care and /or clinical care that is safe and right for me.

Residential Aged Care	Home Care
Care at the End of Life	Care at the End of Life
Management of Unexpected Deterioration or Change*	Management of Unexpected Deterioration or Change*
Falls	Falls Prevention and Harm Minimisation
Choking	Choking
Medication Management	Medication Management
Delirium	Delirium
Quality Pain Management	Quality Pain Management
Pressure Injuries	Pressure Injuries
Malnutrition and Dehydration	Malnutrition and Dehydration
Infection Prevention and Control	Infection Prevention and Control
Antimicrobial Stewardship	Antimicrobial Stewardship
Skin Care and Wound Management	Skin Care and Wound Management
Depression	Depression
Dementia	Dementia
Sleep	Sleep
Continence	Continence
Oral and Dental Care	Oral and Dental Care
Mobility and Dexterity	Mobility and Dexterity
Sensory Loss	Sensory Loss

STANDARD 4 – Delivering lifestyle services and supports

Consumer outcome: I get the services and supports I need to help me do the things I want to do.

Residential Aged Care	Home Care
Social Inclusion and Support	Social Inclusion and Support
Community Understanding and Engagement	Community Understanding and Engagement
Hospitality Services	Hospitality Services
Food Services to Vulnerable Persons	Food Services to Vulnerable Persons

STANDARD 5 – Service Environment

Consumer outcome: I feel safe and comfortable in the service's physical environment.

Residential Aged Care	Home Care
Living Environment	Living Environment
Aggression Minimisation and Restraint	Aggression Minimisation and Restraint

STANDARD 6 – Feedback and Complaints

Consumer outcome: When I give feedback or make complaints, I see appropriate action taken. I feel safe and comfortable making complaints.

Residential Aged Care	Home Care
Customer Service in Care (<i>Including feedback and complaints</i>)	Customer Service in Care (<i>Including feedback and complaints</i>)
Advocacy	Advocacy

STANDARD 7 – Human Resources

Consumer outcome: I get quality care and services when I need them from people who are knowledgeable and considerate.

Residential Aged Care	Home Care
Elder Abuse	Elder Abuse
Bullying and Harassment	Bullying and Harassment
Hazardous Manual tasks	Hazardous Manual tasks
CPR Update	CPR Update

STANDARD 8 – Organisational Governance

Consumer outcome: I am confident the organisation is well run and that the consumer voice and experience is sought and heard.

Residential Aged Care	Home Care
Fire Safety	Fire Safety
Work Health and Safety	Work Health and Safety
Organisational Governance	Organisational Governance
Continuous Improvement	Continuous Improvement

KEY:

Learning activities that are available from January 2018

Learning activities that are being enhanced and will be available from July 2018

New learning activities that will be available from July 2018