



Australian
Nursing &
Midwifery
Federation

Aged Care Training Room Learning Plan 2017 - 2018

June | 3 CPD Hours

[ANMF_DRES Dignity and Respect](#)

Overview; Dignity and respect in all health care settings; The rights of older people; The responsibilities of workers; The principles of respect in care; Respect for diversity.

August | 4 CPD Hours

[ANMF CPD15: Medication Management](#)

Overview; Medication management in residential and home care; Medication challenges; Responsibilities; Ethics; Decision making; Drug calculations.

October | 3.5 CPD Hours

[ANMFDIV001: Lesbian, Gay, Bisexual, Transgender, Intersex People](#)

Overview; Challenges facing the LGBTI community; Laws and legislation protecting the LGBTI community; The principles of inclusive care and service delivery; Understanding the specific health needs of LGBTI older people.

November | 3.5 CPD Hours

[ANMF CPD: Enablement and Independence](#)

Overview; Principles of Enablement, Evidence for enablement; Service and Service User Implications; Enablement Skills; Behaviours and Attitudes; Implementing an Enablement Model of Care.

January | 1.5 CPD Hours

[ANMF_CSCSC: Customer Service in Care](#)

Overview; Customer directed care and brand; What do care service customers want; Customer service first contact; Customer service every day; Customer complaints; Complaints resolution.

March | 2.0 CPD Hours

[ANMF_CSDOC001: Documentation](#)

Overview; Documentation legal requirements; The do's and don'ts of documentation; Knowing your responsibility regarding documentation; Facts and accuracy in documentation.

April | 3.0 CPD Hours

[ANMF_FSS01_CPD: Fire; Security; Other Emergencies](#)

Overview; Fire safety and risk management; Emergency fire equipment and procedures; Firefighting equipment and safety; Evacuation and risk management; Security risk management.